

Shipping Policy

FREE Standard Ground Shipping

To qualify for FREE standard shipping the individual order must meet a total value of \$35 or more, excluding single orders of Ready-to-Use formula. Orders that meet this qualification will be shipped using standard FEDEX-Grounds shipping or USPS First Class. Free shipping only applies to domestic orders inside the 48 continental states: Alaska, Hawaii, Puerto Rico & the U.S. Virgin Islands require shipping service at a nominal fee. Please call our office for a shipping quote before you place your order.

Shipments to Alaska, Hawaii, Puerto Rico & the U.S. Virgin Islands and other International destinations will need to be quoted for shipping charges, please contact us directly.

Expedited Shipping: To have your order expedited outside of standard ground shipping an additional charge will be due. Please contact us directly before you place your order.

Shipping

The Amazing Doctor Zymes strives to fulfil all orders as fast as possible. On average most orders ship within 1 business day and arrives withing 2-10 business days.

The Amazing Doctor Zymes *Standard Shipping* may include one of, or a combination of, FEDEX Ground or USPS First Class Mail.

Transit Times - Standard & Ground Shipping

Saturday, Sunday & Major Holidays are not considered regular transit days for Standard & Ground Shipping, however certain carriers may deliver on Saturdays at an additional charge.

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Larger Packages shipped via FEDEX typically takes 7-10 business days. A more specific delivery time and order tracking can be provided after the shipment has been processed upon shipping.

Most orders will be shipped by USPS First Class mail. For best delivery results please provide us with a street address for delivery.

Shipments to Canada & International

Until customs approval process is complete, we will not be able to ship Eliminator brand to Canada. However, Canadians may order our cleaner, which is just as effective. International orders may contact us directly via telephone or e-mail to inquire about shipping rates. Shipping rates are based on the dimensions and weights of the products. Duties and Taxes are **NOT** included in your shipping quote and will be your responsibility upon delivery. Shipments may be delivered by FEDEX or USPS International.

Please call **707-984-6094** or email us at orders@doctorzymes.com for any questions on our shipping policies and order transit times.

CUSTOMER COMMITMENT

Call Us: 1-707-984-6094



DEPENDABLE QUALITY

MANUFACTURED IN
CALIFORNIA - USA